




















**1. What programs, trainings, workshops, or seminars would you like RMSAWWA to sponsor? (mark all that apply)**

		Response Percent	Response Count
Water Treatment (methods, processes, design, operations, regulations)		71.7%	147
Water Distribution (operations, water quality, maintenance, system analysis, design, regulations)		67.8%	139
Security, Safety, and Health		36.6%	75
Water Reuse (regulations, standards, design, operations, customer types, demands)		49.8%	102
Water Conservation		42.9%	88
Small Systems		35.6%	73
Collection Systems		27.3%	56
Emerging Technologies		55.1%	113
Professional Development		44.9%	92
Management		39.0%	80
Rates		28.3%	58
Public Education/Involvement		30.7%	63
		<b>answered question</b>	<b>205</b>
		<b>skipped question</b>	<b>3</b>





## 2. What style of training do you prefer? (mark all that apply)

		Response Percent	Response Count
Webcast (televised presentation via internet)		57.1%	116
Online (interactive training via internet)		43.8%	89
On site (live training on work site)		57.6%	117
<b>Off site (live training off work site)</b>		<b>60.1%</b>	<b>122</b>
	Other (please specify)		5
<b>answered question</b>			<b>203</b>
<b>skipped question</b>			<b>5</b>


## 3. What level of training do you need? (mark all that apply)

		Response Percent	Response Count
Fundamental		23.3%	47
Intermediate		62.4%	126
<b>Advanced</b>		<b>74.3%</b>	<b>150</b>
<b>answered question</b>			<b>202</b>
<b>skipped question</b>			<b>6</b>





#### 4. What is the length of training that you prefer? (mark all that apply)

		Response Percent	Response Count
2 hours		46.3%	93
<b>4 hours</b>		<b>52.2%</b>	<b>105</b>
Full day		48.8%	98
Multiple days		19.9%	40
<b>answered question</b>			<b>201</b>
<b>skipped question</b>			<b>7</b>



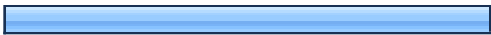



#### 5. What would be your preference for location of training? (mark all that apply)

		Response Percent	Response Count
Southern NM	<input type="checkbox"/>	4.6%	9
Albuquerque Area	<input type="checkbox"/>	5.1%	10
Northern NM	<input type="checkbox"/>	10.3%	20
Eastern CO	<input type="checkbox"/>	13.8%	27
<b>Denver Area</b>		<b>71.3%</b>	<b>139</b>
Western CO	<input type="checkbox"/>	21.5%	42
Southern WY	<input type="checkbox"/>	11.3%	22
Northern WY	<input type="checkbox"/>	3.6%	7
Other (please specify)			13
<b>answered question</b>			<b>195</b>
<b>skipped question</b>			<b>13</b>

## 6. What time of year is best for you to attend training? (mark all that apply)

		Response Percent	Response Count
Summer		36.5%	73
Fall		59.5%	119
<b>Winter</b>		<b>69.0%</b>	<b>138</b>
Spring		42.0%	84
<b>answered question</b>			<b>200</b>
<b>skipped question</b>			<b>8</b>

## 7. What day(s) of the week are best for you to attend training? (mark all that apply)

		Response Percent	Response Count
Monday		34.4%	67
Tuesday		64.1%	125
<b>Wednesday</b>		<b>72.8%</b>	<b>142</b>
<b>Thursday</b>		<b>72.8%</b>	<b>142</b>
Friday		48.2%	94
Saturday		10.3%	20
<b>answered question</b>			<b>195</b>
<b>skipped question</b>			<b>13</b>

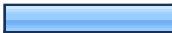


**8. Is there anything RMSAWWA can do to improve or enhance the quality of your training experience?**

	Response Count
	33
answered question	33
skipped question	175

**9. If you are a member of AWWA, what do you value most about your membership?**

	Response Count
	117
answered question	117
skipped question	91

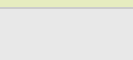
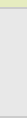
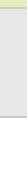


**10. If you are NOT a member of AWWA, would you be interested in joining the organization?**

		Response Percent	Response Count
Yes		25.0%	1
No		50.0%	2
Maybe		25.0%	1
	answered question		4
	skipped question		204





## 11. What can AWWA do to add VALUE to your professional life or career?

	Response Count
	47
answered question	47
skipped question	161

## 12. How much would you, your organization, or your supervisor be willing to pay for a high quality training opportunity?

		Response Percent	Response Count
\$5 per hour		5.9%	11
\$10 per hour		14.6%	27
\$15 per hour		21.1%	39
\$20 per hour		28.6%	53
more than \$20 per hour		29.7%	55
	answered question		185
	skipped question		23

**13. Are you interested in planning or hosting a seminar at your facility? If so, please provide contact information below.**

		Response Percent	Response Count
<b>Name:</b>		100.0%	27
<b>Phone:</b>		100.0%	27
<b>Email:</b>		100.0%	27
<b>Location (Town or City)</b>		100.0%	27
		<b>answered question</b>	<b>27</b>
		<b>skipped question</b>	<b>181</b>



**(8) Is there anything RMSAWWA can do to improve or enhance the quality of your training experience?**

Continue to be flexible and keep fighting the fight!

more hands on and less salesmen

Training area needs to be large enough to accommodate the group.

Consistent, useful curriculum w/trained trainers. No dog and pony vendor shows.

Cannot recall any that I have attended, because nothing relevant offered.

No

Cost of training is the biggest issue for me.

Screen quality of presentations. Sometimes the topic is great but the speaker is awful, or the materials (in particular Powerpoints) are not effective.

Provide good practical experts, which I think you do now.

No

more hands on, less lecture only

have more local training

Having training is a great opportunity

More training in New Mexico

Make the transition from being a "training by presentation of information" organization to a true training organization that is led by training professionals with defined curricula, certified trainers, and a comprehensive and understood training path for all levels and types of water and wastewater professionals

Make free and local training schedules available.

RMSAWWA always provides great presentations by engineers which is valuable, but we should hear from operators as well.

What issues have they dealt with and how did they solve a problem.

offer more operator hands-on north east Colorado - maybe you can tie in Wyoming as well (north means Fort Collins!)

ASCE has outstanding seminars because they select extremely knowledgeable instructors with real practical experience.

It's a good model for RMSAWWA to follow.

Offer classes which are practical and applicable to the water/wastewater industry

Faster email answers to questions. Quicker resolve of mailing issues such as. Tu certification mailings and approvals but ocpo

can't think of anything

Let membership know of training activities; Seems like everything is Colorado

I am new to the area and have only been able to attend one training.

Nothing that comes to mind.

Lower the cost.

Get more skilled trainers.

Interactive training is helpful.

tu's more training opportunity

I have been retired for 20+ years so am not interested in training for myself, however I believe that water reuse will become more important in the future so suggest that be emphasized in future training.

Make sure it's objective, and not a sales pitch.

Not really

**(9) If you are a member of AWWA, what do you value most about your membership?**

So far the discounts on books!  
Staying in touch with the changing times and technology.  
Conferences, Publications, News, Quality Improvement Programs (QualServe)  
Professional networking opportunities  
conferences, opportunities to network  
Information and professional contacts  
All publications  
Professional / personal interactions with industry folks.  
up to date news and technology  
Training, technical information, publications  
I am a member and I am not receiving monthly magazine  
Availability of training resources and networking with other members.  
news and updates on research  
Networking with Colleagues  
Access to research and other resources on the web  
Networking.  
regulatory support, research  
Training  
The vast array of AWWA resources that are available to me.  
Networking and keeping current on the industry.  
The ability to meet people from around the country.  
Networking  
Getting to know the members  
Networking  
The online library  
Link to local utility providers  
Keeping informed via publications and emails  
networking  
training opportunities OpFlow and Rumbles/eRumbles  
quality  
bookstore  
The training and up to date information.  
Training  
Networking.  
Networking opportunities, on line classes, conferences.  
new info. place to get info when needed  
Professional Organization for Certified Water Professionals.  
publications and discounted prices on training materials  
e-mail news and updates. Oops... Just remembered I need to renew my membership!  
Networking Kevin Bergschneider  
A lifetime of professional contacts, finding out what other utilities are doing.  
Training opportunities  
New Laws  
The resource  
networking  
Information provided through periodicals, e-mails, training.  
getting updates on developments of regs, access to journal articles  
Training opportunities, publications, and yearly conference  
Publications highlighting current issues, technologies and procedures in the industry  
networking

## Professional Development

books and info available on just about any subject

OpFlow, Journal, Book Store

Opportunity to contribute to the industry which has at its core a continuing mission to protect public health and the environment, and encourage wise and purposeful use of our resources; followed by the opportunity to do this with great people.

Job postings

Opflow, Journal & Rumbles. The joint conference is always something to look forward to.

Periodicals

ties to news and technologies of the water area

training

Network of professionals for consulting on problems and challenges.

training, discounts

yes - journal articles, reduced pricing

Networking

Updates on new technology developments

Access to info.

Technical resources and publications. Magazine and e-newsletter are great references for current trends and issues.

RMSAWWA and RMSWEF Publications

new technologies, manuals, support

AWWA Journal

vast resource of information and contacts within the industry

Information provided and networking opportunities

Access to training

Information highway and pool Publications etc

Being kept up to speed in the region and nationally on trends projects etc.

educational material and training

committees & resources

Yes I'm a member. I enjoy the networking opportunities.

networking

Opportunity to network with other members.

OPFLOW

education

The ability to discuss with peers issues facing our utilities.

Meeting other professionals and members.

Availability of information

AWWA web site offerings.

The availability of information and idea's for the industry.

Networking and dissemination of information

The interaction with other members

Journal and Magazine

Networking

Publications

Networking and keeping up with the latest products and technologies through conferences and local presentations.

Networking.

Technical information

Training and new regulations

Network

Professional contacts and information updates.

book store

Information

networking with peers

standards and manuals

Opportunity to volunteer.

I like connecting with other engineers working in water treatment.

The training opportunities and the networking.

The Journal

Networking opportunities and conferences.

I value the networking and training opportunities.

information sharing

Strong section efforts for Colorado operators

Seems to be a good value.

Staying connected with the water community

Belonging to a work related membership.

technical articles and resources

Education/awareness of all things related to water.

OPFLOW and the Journal

Magazines, discounts on books and conferences

Journals and networking

**(11) What can AWWA do to add VALUE to your professional life or career?**

Continue to provide advanced training and networking opportunities

Quit sending me all of the advertisements in the US Mail!!!

more news

I am still looking for a job.

Continue to offer the training opportunities that it currently does.

Salary Survey that I can take to my boss to show him why I deserve a raise.

Offer certifications that can be used during employee evaluations

Continue to be the leader in the water/wastewater field.

professional development

Keep up the research programs and make the information readily available to members.

Nothing.

relationships with water professionals

Doing great!!

more training

textbooks

Convince States (CO) to support TU's at WQTC. We have to submit for approval now and it costs an additional amount.

nothing

The opportunity for value added training.

keep offering trainings and up to date publications on new technologies

Just being the professional organization that it is and being able to provide professional information when required,

not unlike the role that the Marble Institute of America (MIA) takes on in relation to the Stone Industry.

Get more active in educating the general population and political leaders. Need to improve the salaries of operators and utility personnel,

demonstrate the true value of water and need to increase user rates to maintain professionalism of utilities.

It would be good if AWWA would post job opportunities in it's publications.

certifications

Additional training in fields that aren't well regulated

Do everything it can to remain current and relevant without losing the valuable lessons learned. Be a proactive and evolving "organism" - not just an organization.

Networking is always good.

Add more emphasis to Operator Certification, i.e., recognition of a professional status.

none - like it so far.

I have reached out several times to volunteer over the past year and never get a response back

More training on meters and backflow prevention.

Keep up the good work.

more conservation articles, less water quality

Make training more locally available. Currently no out of state travel allowed.

Continue keeping folks involved with the organization - AWWA should also continue to push the value of water and sustainability.

Those professionals on the western slope of Colorado find it hard to be involved due to travel distances to Denver especially in the winter.

We have a lot to offer and we want to meet other members of the RMSAWWA.

Management principles, new concepts.

Continue as is

More and earlier notification about upcoming local events

Focus on Owners and Operators planning and capital needs and best practices

Add more small system training at a reasonable cost.

Help to keep me current with the issues facing the water industry.

More informal meet and greet type of meetings

Listen

More ethics training so I can get my ethics continuing ed credits for New Mexico PE license

I would like more leadership and professional development training (i.e. engineering ethics and project management)

Simplify the operator training management system. The OCPO does not do as good a job as WQCD in administration - have WQCD do all of it.

Just more of the same